

DESIGN AUDIT

(2020)

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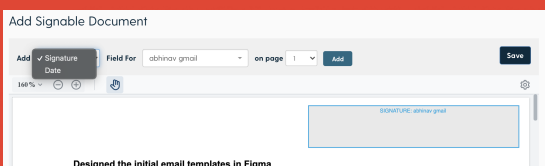
3. UX improvements

3.1 E-signatures in document center

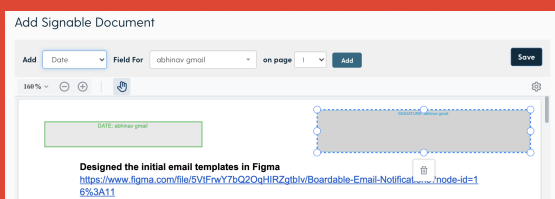
- o The CTA to add a date is not directly visible to the user and needs to search.
- o The user needs to add signature and date separately.
- o Once the document is e- signed, the requestor can only download the document, and is not able to save the document in any of the folders.

UX Suggestions

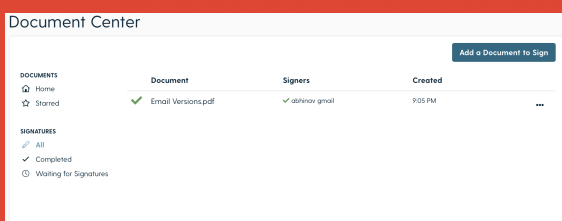
- o Visible date selection
- o By default, the date and e-signature can be shown
- o The feature to move the e-signed document to folders need to be implemented to reduce the round about time.



More than 50% users are not finding Date



Feature Request: Unable to add Date and Signature in one go!



Not so good UX: Unable to move e-signed document to folders.

Under NDA

To learn more

Contact:

Abhinav Sikharam

abhinavsikharam@gmail.com

asikhar@iu.edu

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(Sample)