

# Journey Map

## Stages

### Before Joining

### Day 1

### Week 1

### Week 2

### Week 3

### Week 4 till Onboarding

## Doing/Goals

- Get prepared for the first day at the office and meet the team.

- VMware Onboarding, Get laptop, Bank stuff, Get welcome email and guide, Get to know Design Buddy, Fill HR documentation, etc.

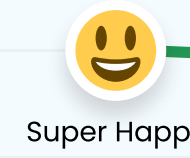
- Get to know about team members, cross functional partners. Learn about domain, product, tools, VMware. Read welcome guide, Stocks, Benefits, Set up device & apps, start VMware onboarding tasks.

- Learn about the product, Learn the design process, Complete miscellaneous trainings, Meetings with team members

- Continue to learn about the product, Network with cross-functional team members, setting up a home lab, Attend design team meetings & rituals

- Start working on product tasks, Participate in the team discussions, Onboarding retro, Shadow team members, Set goals

## Thinking/Feeling



Super Happy



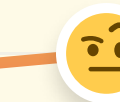
Slightly Happy



Confused



Disappointed



Confused



Normal

## Pain points

- A static pdf is shared as a welcome guide which makes difficult to track tasks

- Too much of info, Multiple checklists from HR, IT and design team, Hesitation to reach out, feeling disoriented

- Information Overload, Can't remember everything

- Lack of understanding of the products' interconnection, trying to figure out the use cases

- Unable to track onboarding progress, no hands on product experience